



FIRST TIME FAN GUIDE

Welcome to Fratton Park



INTRODUCTION

Never been to Fratton Park before?

We've created this first-time supporter guide packed with useful information and details, including how to book, how to find Fratton Park, matchday entertainment and much more.

We look forward to welcoming you to Fratton Park and hope you enjoy the game.

Play up Pompey!





BOOKING TICKETS

01 // ONLINE

The quickest and easiest way to purchase your ticket is via our eticketing website - www.eticketing.co.uk/pompeyfc

On this site, you can select from all our available on sale fixtures to watch the Blues, whilst also having the option to see the view from a variety of seats around the stadium before purchasing.

02 // PHONE

Fans can purchase match tickets by calling our ticket office team on **0345 646 1898**. Once dialled you will be redirected to the ticket office by selecting **option 1**.

ONLINE TICKET OFFICE
Fulham Park, Progress Road, Portsmouth, PO4 8BA
Telephone 0345 646 1898

Match tickets | Membership | Match Day Hospitality | Ticketing Information

24 RESULTS

Filter options

Event type

- Portsmouth Women
- Sky Bet EFL League 1 Away Games
- Sky Bet EFL League 1 Home Games
- Stadium Tours

Date

- Next 7 days
- Next 30 days

Pompey Women v Winchester City Flyers
Thu 10 January 2020, 19:45
Pompey Women
Tickets **FIND TICKETS**

Portsmouth v Sunderland
Sat 11 January 2020, 19:45
Fulham Park
Tickets **SOLD OUT**
[More info](#)

Pompey Women v Southampton FC Women
Sun 12 February 2020, 14:00
Pompey Women
Tickets **FIND TICKETS**



BOOKING TICKETS

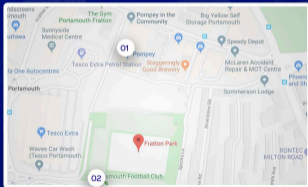
03// IN PERSON

i // NON MATCHDAYS

On non-matchdays, tickets can be purchased from the ticket office in our Club Shop located on Anson Road (**PO4 8TB**). Ticket Office is open **Monday - Friday, 9:00am - 5:30pm**

ii // MATCHDAYS

On matchdays, tickets are also available from our ticket office in Frogmore Road (**PO4 8RA**). They can be brought from 9:00am until half-time for weekend games, and from 5:30pm until half-time for evening kick-offs.





WHICH STAND

01 // SOUTH STAND

Built in 1899, the stadium's oldest stand is full of history and character, whilst proving fantastic views. The stand is home to the majority of the club's Hospitality lounges as well as our designated family area - Nelson's Family Zone!

03 // NORTH STAND

This two-tier stand holds the largest number of supporters at Fratton Park! This fantastic stand provides great views of the pitch and brings you closer to the action than any other location.

02 // FRATTON END

Opened in 1997, this 4,500-capacity stand is known for helping create an incredible match day atmosphere, with the particularly vocal members of the fanbase loacted behind the Fratton End goal. This is also where our disabled supporters can enjoy watching Pompey.

04 // MILTON END

This is where away supporters are housed. However, this stand also provides additional seating for home supporters in certain games. Here you are situated behind the Milton End goal.



YOUR TICKET

01 // STAND

This confirms which stand within the stadium that you are seated in.

02 // SEAT

Confirmation of what Block, Row and Seat you will be sitting in.

03 // CUSTOMER ID

Your unique customer number - useful when booking future tickets.

04 // PRICE

The total cost paid for your matchday ticket.

05 // TURNSTILES

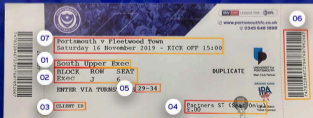
These are the turnstiles you should use when entering Fratton Park.

06 // BARCODE

Insert this section into turnstiles. Ensure this is not damaged as it may affect your entry.

07 // FIXTURE

Confirmation of the game that the ticket is valid for.





TRAVELLING BY CAR

01 // FROM THE WEST / MIDLANDS

Continue along the M27 eastbound (ignoring the M275 turn off for Portsmouth city centre) on to the A27. At the junction with the A2030 turn right towards Southsea/Fratton. Continue along the A2030 and eventually you will see the ground in front of you.

03 // FROM THE EAST (SUSSEX)

Continue along the A27 westbound. At the junction with the A2030 turn left towards Southsea/Fratton. Continue along the A2030 and eventually you will see the ground in front of you.

02 // FROM THE M25

Continue along the A3 southbound, which becomes the A3(M) and then joins the A27 westbound. At the junction with the A2030 turn left towards Southsea/Fratton. Continue along the A2030 and eventually you will see the ground in front of you.



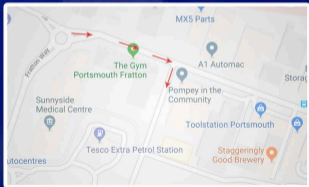
PARKING

01 // DETAILS

There is limited parking around Fratton Park and please note that parking restrictions might be in place in the roads around the stadium on a matchday.

Entrance to the club car park is via Anson Road, off Rodney Road. The postcode is PO4 8SX. Spaces are allocated on a first-come, first-served basis, with a charge of £10 per vehicle.

There is no entitlement to a specific space and stewards will allocate parking according to operational need.





TRAVELLING BY TRAIN

01 // DETAILS

The nearest train station to Fratton Park is 'Fratton'.

Once at Fratton Station, exit via the footbridge and turn left onto Goldsmith Avenue. Continue along for approximately half a mile and Frogmore Road is on your left. Fratton Park is situated at the bottom.





STADIUM FACILITIES

01 // FOOD & DRINK

Once inside Fratton Park, refreshments are available in the stadium concourses.

You will be sure to find something to suit all tastes and budgets with a variety of hot food, snacks and drinks available. Most units are also equipped with fast pour capabilities and accept contactless payment transactions.

Supporters seated in the Fratton End also have the additional benefit of being able to access the bars situated within the Victory Lounge during the half-time period.





YOUR MATCHDAY

WHAT'S HAPPENING

K.O // 3PM

K.O // 7:45PM

CLUB SHOP OPENS

9:00AM

9:00AM

PRE-BOOKED STADIUM TOURS

10:00AM

4:00PM

VICTORY LOUNGE OPENS

12:00PM

5:00PM

TURNSTILES OPEN

1:30PM

6:15PM

#FRATTONLIVE BEGINS

2:00PM

7:00PM

NELSON'S CLASSROOM

2:20PM

7:15PM

POMPEY HYPE VIDEO

2:55PM

7:40PM

KICK-OFF

3:00PM

7:45PM

HALF-TIME ENTERTAINMENT

3:45PM

8:30PM

& BIRTHDAY ANNOUNCEMENTS

SECOND HALF BEGINS

4:00PM

8:45PM

FULL TIME

4:45PM

9:30PM



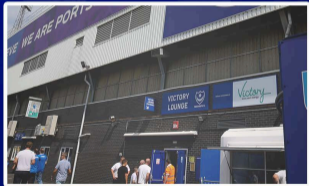
VICTORY LOUNGE

01 // DETAILS

The Victory Lounge is a bar at Fratton Park that is open for ticket holders on matchdays. The bar is a popular meeting point for supporters both pre and post-match.

The bar is regularly open from 12pm for a 3pm kick-off and from 5pm for a 7.45pm kick-off, although supporters are advised to check our social media channels on the day of the fixture for any potential changes.

The room can hold a maximum of 500 supporters and offers a variety of alcoholic and soft drinks, with a variety of hot food options from the food hatch.





ENTERTAINMENT

01 // MEET NELSON

From 45 minutes before the game, you will have the chance to meet the famous Pompey mascot Nelson, who will walk around the side of the pitch ready to take some selfies or sign a shirt.

02 // THE BIG SCREEN

You can enjoy our big screen located above the Milton End before and during the match. Fratton Live starts 45 minutes before the game, so don't miss out on the chance to get onto the big screen!





ENTERTAINMENT

03 // NELSON'S CLASSROOM

Test your Pompey knowledge with our club mascot, Nelson. Play along as the quiz takes place live on our big screen and see how many of his five questions you can get correct!

04 // ANNOUNCEMENTS

All birthday shout-outs and special announcements are read over the PA at Fratton Park during half-time.

To have your message read out, please email info@pompeyfc.co.uk.

(Please ensure this is sent a minimum of 48 hours before the fixture)

05 // HALF-TIME ENTERTAINMENT

Half-time at Fratton Park is full of fun for all the family. Just by being in the stadium you are in with a chance of winning Pizza for your whole row with our 'Domino's Lucky Row' that is announced at the start of the interval.

Get your half-time Pompey Lottery draw tickets at the ready as a member of the first-team squad or former player draws the lucky numbers, shown live on our big screen, with all proceeds going to the Pompey Academy.

Next up, be ready to show your support for our local junior team of the day, who will take part in a penalty shoot-out against club mascot Nelson!



CLUB SHOP

01 // DETAILS

The Pompey store is located behind the North Stand in Anson Road and is also home to our Ticket Office.

Set up in partnership with Just Sport, it stocks a wide range of Nike-branded Blues clothing, as well as other accessories, including a variety of pocket money items for junior fans.

02 // OPENING TIMES

Monday-Saturday: 9am-5.30pm

Sunday: Closed





DISABLED FANS

If you require support once in the stadium, please contact the matchday DLO, who will be wearing hi-vis jacket number 301.

01 // PARKING

26 Accessible parking spaces will be made available to home and away fans. The club allocates these spaces on a strictly first-come, first-served basis, so we advise early arrival.

02 // WHEELCHAIR USERS

Fratton Park has 58 wheelchair and companion spaces situated in the front row of the Fratton End.

03 // AMBULANT SUPPORTERS

Proof of the highest rate of Disability Living Allowance or PIP will need to be shown to qualify for the concession.

These tickets are only available direct from the ticket office.

04 // REFRESHMENT AREAS

The ground level catering kiosk at the south-west corner of the Fratton End has wheelchair-accessible counters and serves food and drinks. The Pompey Supporters' Trust – supported by Miko Coffee and Comax – provide a complimentary tea and coffee service for wheelchair supporters and their assistants at half-time.

05 // ACCESSIBLE TOILETS

There are five accessible toilets in the stadium, located at either end and in the centre of the Fratton End (West Stand). There is also an accessible toilet in Nelson's Family Zone and another in the north-west corner, adjacent to the accessibility office. They operate with RADAR keys. If you require a key, please contact the matchday DLO or a steward, who will assist.



SOCIAL MEDIA



@POMPEY



@OFFICIALPFC



@OFFICIALPOMPEY



@OFFICIALPFC



CONTACT US

✉ info@pompeyfc.co.uk

☎ 0345 646 1898

🌐 portsmouthfc.co.uk

Portsmouth Football Club

Fratton Park

Frogmore Road

Portsmouth

PO8 8RA