



Role Specification

Lifeguard

Job title	Lifeguard
Location	Roko Portsmouth
Hours of work	Zero hours, working weekends predominantly
Reports to	Operations Manager
Key Dates	Advert closing date - 5 pm on 30 July 2021. Interviews will be held week beginning Monday 2 August 2021

Role summary

An exciting opportunity has arisen at ROKO as we are on the lookout for a lifeguard who would be available for a weekend work predominantly. This is a zero hours contract and would be based at our Heath Club in Hilsea.

As a lifeguard, you will provide exceptional customer service through purposeful vigilance; ensure bather adherence to pool conditions of use. You will also ensure a safe poolside environment through effective communication and utilisation of life guard knowledge and skills. You will promote an excellent water based experience to members and guests and comply with company standard operating procedures and statutory requirements.

Key Tasks

- Undertake regular in house lifeguard training as arranged by club line manager
- Maintain a sufficient knowledge of company emergency action, incident management and crisis management plans and support the process in each eventuality as directed by manager on duty
- Maintain a sufficient knowledge of company policy and procedures relating to poolside usage
- Communicate effectively with bathers and in answering questions relating to poolside safety and enjoyment
- Consistently feedback to line manager/Manager on Duty on shift experience & member interaction in a bid promote a better bather experience
- Ensure bather adherence to company rules/conditions of pool use
- Conduct water based incident management as and when required whilst on shift
- Undertake poolside cleaning and housekeeping duties to maintain a safe and clean environment
- Support specialist pool activities such as swimming lessons, aqua-fit and family fun sessions by providing equipment and rigging & de-rigging the facility in accordance to activity procedures



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- Identify special populations and advise and direct accordingly to promote safety and enjoyment

Requirements of the role:

- An R.L.S.S (nationally accredited) recognised qualification in life saving/guarding
- A great personality and a focus on the member experience
- Great customer service skills
- Vigilance
- A team player

How to apply

The Club will not consider applications via third parties.

To apply send your CV and cover letter to Lina Small – hr@pompeyfc.co.uk no later than 5 pm on 30 July 2021.

Interviews will be held in Portsmouth in the week commencing 2 August 2021.

If you don't hear from us within 7 days of the closing date, please consider that your application was unsuccessful.

General information

We're committed to diversity and inclusion and want people from all walks of life to apply for our vacancies. We are a disability confident employer and will make reasonable adjustments throughout the recruitment process to help you. If you need any support with your application, please get in touch with us. We are happy to help.

Safeguarding

Portsmouth Football Club is committed to the safeguarding and welfare of all children, young people and adults at risk and this is endorsed by the club's board. We are committed to ensuring that any club related activity will be in a safe environment where children, young people and adults at risk are protected from harm or abuse whilst under our care.

The club have a safer recruitment policy which sets out our practice to ensure all staff and volunteers are suitable to work with children, young people and adults at risk. As part of our safer recruitment policy we ask every successful candidate to give their consent for us to obtain two written references and to provide us with documentary proof of qualifications.

The successful candidate will also be subject to a basic DBS or Enhanced DBS check along with completing a self-declaration form as part of the recruitment process.

Any offer of employment will be conditional on these requirements being satisfactory.



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